

# STRATEGIC INTENT

## VISION 2020

Waiora Healthcare was established in 2003 by its founders, Te Whanau o Waipareira Trust (Wai Health) and the Waitakere Union Health Centre to implement the Primary Healthcare Strategy in Waitakere. The aim was to maximise the health status of the community by improving access to a range of primary care, diagnostic, pharmaceutical and specialist services in an affordable way.

Many Waitakere community leaders we work with share our vision of an effective primary healthcare system that accounts for the needs and aspirations of the wider community including Maori, Pacific and low income families, seizing upon the desire for community groups to have a greater say in the outcomes of the health sector.

By the Year 2020 we envision a healthy Waitakere Community which is well served by integrated medical, allied health, non-government organisations (NGO) and healthcare services, with managed care and seamless access arrangements through our regional hospitals and other secondary and tertiary service providers.

This healthcare system will be facilitated by a first class integrated IT structure, a diverse network of family medical centres, Accident and Emergency and after hours facilities, pharmacy, allied health, marae clinics, community nursing teams, NGO contracted providers, managed care and medical assurance programmes for the disadvantaged.

## STRATEGIC OBJECTIVES

What we are aiming for in our community is:

- Increased life expectancy of target populations
- Improved access to health services including GP/ nurse services, diagnostics, pharmaceuticals and specialist services, with a focus on the medically underserved populations
- Transformation of primary care to address population health gain priorities by removing health inequalities
- Management of long term conditions
- Increased delivery of health services through primary care/community contracts
- Credibility within the Waitakere community
- Reputation for Maori leadership and values
- Significant inter-sectorial policy influence
- A sustainable workforce
- Integration between secondary and primary services
- Affordable after hours services
- Reduction in avoidable hospitalisations.