



VALUES

Tika/Pono – Acting with integrity, honesty and in a manner which is fair and just to our communities.

Respect – Being respectful to all parties, especially our patients and their families.

Equity – Understanding and addressing the need to acquire and deliver the greatest amount of resources to those with the greatest levels of need.

Tino Rangatiratanga – Acknowledging and promoting whanau empowerment.

Quality/Excellence – Providing the highest standard of care and services possible, in a manner that is befitting for our communities and their unique cultural and social needs.

Whanau Ora – Understanding the importance of addressing patients' health care needs as part of a broader whanau/family context.

MISSION

To improve the health of our communities by:

Ensuring that the people we serve have ready access to culturally and socially relevant, low cost health care services, when they need them.

Recognising the importance of collective, indigenous models of wellbeing, to the creation of positive health outcomes for our communities.

Continuing to build management and operational practices that reflect our cultural and social values.

Valuing all people we deal with, particularly our patients, their families and our employees.

Striving to find new and better ways of responding to the needs of our communities.