

WAIORA HEALTHCARE 2020 VISION

“ together, great things are possible ”

WHAT

- Increased life expectancy of target populations
- Improved access to health services including GP/ nurse services, diagnostics, pharmaceuticals, specialist services – focus on medically underserved populations
- Transform primary care to address population health gain priorities – removing health inequalities
- Management of long term conditions
- Increased delivery of health services through primary care/community contracts
- Credibility within Waitakere community
- Reputation for Maori leadership, values
- Significant intersectorial policy influence
- Sustainable workforce
- Integration between secondary and primary services – Affordable afterhours services
- Reduction in avoidable hospitalisations.

HOW

- Hub and Spoke Community Wellness model:
 - Integrated community healthcare centres (ICHCE)
 - Multidisciplinary service models
 - “Whanau ora” models implemented – wrap-around services, case management
- Best Practice QMS – EBIZ, Cornerstone
- Integrated citywide health IT network
- Effective, sustainable relevant health programs
- Population health research and development function
- Lean, high performing learning organisation that builds and maintains networks of high performing suppliers and community stakeholders
- Integrated community/governance structure
- Outcomes based purchasing arrangements with New Zealand government.



FOUNDATIONS

Authentic Leadership Fearless Opportunistic Collaborative Creative